CHANGE ACT
Analysis Consulting Training

Soft skills

Supervisory development program

Course background

With great power comes great responsibilities and it's not always easy to manage people.
It's a real challenge.
The program aims at developing and improving the required skills to manage people more efficiently.

Course objectives & content

- Introduction
- Objectives
- What is management
- What is supervision
- Key tasks of supervisors
- Pressures of supervision
- Criteria of evaluation of a supervisor
- Three roles of supervisors
- Delegation Communication, listening and conflict handling
- Giving instructions
- Giving feedback and praise
- Job tips
- Conclusion

Targeted audience

- Supervisors
- Managers
- Team leaders

Duration

The course duration is 2 days or 14 hours.

Course fee

Please see the enrolment form/ proposal.

** Conditions apply. Please see the enrolment form/ proposal.*

Number of delegates

Please see the enrolment form/ proposal.

Course design

The course comprises both theoretical and practical parts to enhance the learning process.

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