CHANGE ACT
Analysis Consulting Training

Business Improvement

Refresher on PROSCI Change management approach

Course background

Manage the change process in your workplace. This programme is aimed at people who already have an insight of PROSCI methodology and toolkit. Participants will go through the overall Change Management approach and the key concepts to managing resistance.

Course objectives & content

PROSCI Change management uses PROSCI's worldwide, research-based change management methodology and toolkit.

Course content:
- The overall approach
- The Change management KPIs
- The different assessments and tools available
- The different roles and responsibilities including the sponsor
- The management of resistance

Targeted audience

Directors
Managers
Team leaders

Duration

The course is 1 day or 6.5 hours.

Course fee

N/A

** Conditions apply. Please see the enrolment form/ proposal.*

Number of delegates

Please see the enrolment form/ proposal.

Course design

The course is delivered through formal lectures and exercises to enhance the learning process.

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