CHANGE ACT
Analysis Consulting Training

Business Improvement

An insight of process design and improvement

Course background

This course offers a general understanding of systems management and their application in organizations. It will enable the participants to understand basic concepts for instance, systems approach, process approach and how to apply it to analyze effectiveness and efficiency. Participants will be able to design and map processes with a clear visibility. The taught methodology will allow process monitoring and control and lead to performance improvement.

Course objectives & content

The course will cover the following topics:

- Management systems, process management and their concepts
- Analysis of the different types of organizational processes
- Approaches to process improvement
- Techniques for process improvement
- Identifications and removal of waste in a process

Targeted audience

Directors
Managers
Process Owners
Quality Practitioners
Quality Implementers

Course design

The course comprises a theoretical, practical part and case studies so that the learning process is enhanced.

Duration

The course duration is 2 days or 14 hours.

Course fee

N/A

** Conditions apply. Please see the enrolment form/proposal.*

Number of delegates

Please refer to enrolment form/proposal.

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